

BOOKING FORM

To book your tour please complete this form and return by email along with a copy of your PASSPORT and your DEPOSIT

Ekno Experience ABN 51 121 148 427
4 Elizabeth Way Nambour Queensland 4560,
Phone: +61 437967819 Australia
Email: tour@eknotravels.com.au
Website: www.eknotravels.com.au



knowing you,
knowing India

Tour name:

Departure date:

Room Type: Twin Single Room Configuration: 2. Seperate Single Beds 1. Double Bed

Applicant: PLEASE WRITE FULL NAME IN BLOCK LETTERS AS SHOWN ON YOUR PASSPORT Adult Child

Title: First Name: Middle Name: Surname:

Preferred Name: Occupation: Date of Birth:

Passport Number: Expiry Date: Nationality:

Full Postal Address:

Home Phone: Work Phone: Mobile Phone:

Fax Number: () Email:

Other Details

Do you have any disabilities? Yes No If yes, then describe:

Are you on medication? Yes No If yes, then describe:

Flight, Travel Insurance, Deposit and Payment Plan

Flight required Travel Insurance required Payment Plan required Deposit
(ask us for details)

I have read & agree to abide by the terms, conditions & responsibilities as attached.

Person named on this form is fit and physically able to travel throughout the destinations as described.

Signature: Name (please print):
Date:

Payment Method

Direct Debit (via internet):

Bank: St George Bank Limited, 223 Queen Street, Brisbane, QLD, 4000, Australia

Swift Code: SGBLAU2S, Bank/Branch No/BSB: 114-879, Account: 464172628, Account Name: Ekno Experience Tours & Travel Pty Ltd

By Credit Card (via Paypal) (Additional 3% Credit Card Fee)

Account Name: info@eknoexperience.com (Ekno Experience Tours & Travel Pty Ltd.)

Emergency Contact Details

Name:

Mobile Phone: Email:

Relationship to you:

TERMS AND CONDITIONS

The acceptance of all reservations are subject to these booking conditions which form a contractual relationship between Ekno Experience Tours & Travels Pty Ltd (Ekno Experience) ABN 51 121 148 427 and its clients. It is important that clients understand these booking conditions before making a booking.

RESERVATIONS & PAYMENTS To make a booking Ekno Experience requires names in full (as per passports) of all passengers, and a pre-departure contact phone number and a non-refundable deposit of AUD800 per person is due to Ekno Experience within 7 days. The balance is due 60 days prior to departure. Failure to pay by the due date may result in cancellation of the booking. For bookings made within 60 days of departure, payment in full is due immediately upon confirmation.

TRAVEL INSURANCE We strongly recommend that a comprehensive travel insurance policy be purchased at the time of booking your tour. Contact Ekno Experience for details.

CANCELLATIONS & AMENDMENTS Amendments to confirmed bookings will be subject to a fee of USD50 per change. Within 60 days of departure and once documentation has been issued, amendments may also be subject to cancellation fees. Should you need to cancel a booking, notification in writing must be made to Ekno Experience.

The following cancellation fees will apply:

- More than 60 days before departure: Deposit
- 60 to 45 days before departure: deposit plus 20% of the cost
- Less than 45 days before departure- 100% of all monies paid

No refund will be given for unused or cancelled services once travel has commenced.

PRICES All prices are in Australian Dollars and are based on tariffs and current exchange rates. Whilst considerable care has been taken in pricing the travel arrangements, circumstances may change to necessitate changes in itineraries and cost. Any increase must be borne by the client, notwithstanding that deposits or full monies may have already been paid.

GROUP DEPARTURES Group departures are subject to minimum passenger numbers and Ekno Experience have the right to cancel, amend, offer alternative tours, or refunds to clients should the minimum number not be attained.

PASSPORT AND VISA A valid passport is required for all international travel. A visa is required to enter India. Ekno Experience will not accept responsibility for passengers who fail to obtain correct travel documents.

GENERAL HEALTH REQUIREMENTS International touring can involve a considerable amount of walking on uneven surfaces and stair climbing. To take full advantage of the itinerary it is important that all tour participants have a level of physical fitness that allows them to take part in all activities, without the need of assistance from others. In addition, we recommend that travelers seek advice from a medical practitioner regarding current health requirements, if any, for the countries to be visited.

CONSULAR ADVICE Please consult the official travel advice issued by the Foreign Affairs Department of your country. We recommend that you review this information both prior to making a booking and again prior to departure.

NOT INCLUDED IN TOUR PRICE The tour price does not include travel insurance, passport and visa fees, excess baggage charges, gratuities, laundry, phone calls and other communication costs, drinks, meals not listed in the itinerary, and all items of a personal nature.

TRAVEL AND ACCOMMODATION All forms of transportation and accommodation are provided by independent third parties, and standards and conditions may vary from what has been quoted. Ekno Experience has no control over such changes and makes no guarantee regarding this. Should any independent third party, service provider, hotelier or carrier cancel services or provide different services to those expressly mentioned by Ekno Experience, the client agrees to have no claim or cause of action whatsoever against Ekno Experience. All vouchers and tickets are issued subject to the terms and conditions specified by the suppliers and all services are subject to the laws of the country where the services are provided.

SERVICE GUARANTEE Ekno Experience guarantees that the client obtains the travel, accommodation and other associated services contracted by the client. When presented with clear evidence that services paid for were not provided to the client that resulted in subsequent changes, delays, loss of services later in the planned itinerary, and it is proven that such altered services were due to negligence or willful mismanagement by Ekno Experience then Ekno Experience, at its sole discretion, will determine the appropriate recovery action and/or compensation to be paid to the client. This will vary upon the circumstances but will be no less than the minimum cost required to recover from an element of failed service (paid to the client direct or to the ground operator responsible for correcting the situation) through to, but not exceeding, a full repayment to the client of the full cost paid by the client in the event of major disruption to contracted services whereupon it was impossible for the clients to continue with the contracted arrangements at all.

DISCLAIMER Notwithstanding the Service Guarantee above, Ekno Experience and the client(s) understand the Booking Conditions described herein have been read and accepted by the client(s). Ekno Experience accepts no responsibility for any accident, damage, loss, injury, sickness, death, cancellation, delay, detention, deviation, substitutions or other unforeseen event unless caused expressly by the negligent or willful act of itself or its employees. Every endeavour has been made by Ekno Experience to ensure that all services are accurate at the time of final payment and Ekno Experience shall not be under any obligation or be liable to any person for any loss or damage suffered as a result of an inaccuracy or misdescription contained herein; or which may arise as a result of any changes in or withdrawal of any price, detail or service appearing herein due to circumstances beyond its direct control due to the actions or failures of third party carriers, sub-contractors, governments bodies, military or terrorist actions.