

# BOOKING FORM

To book your tour please complete this form and return by email along with a copy of your PASSPORT and your DEPOSIT



knowing you,  
knowing India

## Ekno Experience Tours & Travels Pty Ltd (ABN 51 121 148 427)

4 Elizabeth Way Nambour Queensland 4560, Australia

Phone: +61 437967819 Australia; +91 98166 85999

Email: tour@eknotravels.com.au; Website: www.eknotravels.com.au

Tour name:

Departure Date:

Departure City:

Accommodation:  Twin

Single

Configuration:  2. Seperate Single Beds

1. Double Bed

Applicant: PLEASE WRITE FULL NAME IN BLOCK LETTERS AS SHOWN ON YOUR PASSPORT

Title:  First Name:  Middle Name:  Surname:

Preferred Name:  Occupation:  Date of Birth:

Passport Number:  Expiry Date:  Nationality:

Full Postal Address:

Home Phone:  Work Phone:  Mobile Phone:

Fax Number: ( )  Email:

### Other Details

Do you have any disabilities?  Yes  No If yes, then describe:

Are you on medication?  Yes  No If yes, then describe:

### Flight, Travel Insurance, Deposit and Payment Plan

Flight required  Travel Insurance required  Payment Plan required  Deposit   
(ask us for details)

I have read & agree to abide by the terms, conditions & responsibilities as attached.

**Person named on this form is fit and physically able to travel throughout the destinations as described.**

Signature:  Name (please print):   
Date:

### Payment Method

#### Direct Debit (via internet):

Bank: St George Bank Limited, 223 Queen Street, Brisbane, QLD, 4000, Australia

Swift Code: SGBLAU2S, Bank/Branch No/BSB: 114-879, Account: 464172628, Account Name: Ekno Experience Tours & Travel Pty Ltd

#### By Credit Card (via Paypal) (Additional 3% Credit Card Fee)

Account Name: info@eknoexperience.com (Ekno Experience Tours & Travel Pty Ltd.)

### Emergency Contact Details

Name:

Mobile Phone:  Email:

Relationship to you:

# TERMS AND CONDITIONS

Ekno Travels Tours & Travels Pty Ltd (known as Ekno Travels) ABN 51 121 148 427, act as Tour Operators contracting some services from other tour operators, Travel Agents, Airlines, Hotels and others, herein referred to as Service Providers.

**1. GETTING STARTED:** A booking is made by completing the booking form and returning same with your deposit of A\$800 per person to Ekno Travels. A Confirmation Pack will be sent to you as soon as possible after receipt of your booking form and deposit. It is a condition of booking that you arrange comprehensive travel insurance with emergency evacuation cover prior to travel. If travel insurance cover cannot be obtained for a medical condition, or any reason, you must advise us immediately.

**Please note the deposit is strictly non-refundable. Payment:** Final balance is due 65 days prior to your arrival in India. If you book less than 65 days prior to departure then full payment must be made at time of booking. If payment is not made by the due date, we reserve the right to cancel your booking.

**2. TRIP PRICE:** The trip price is based on costs and exchange rates current at time of printing this brochure. We reserve the right to adjust prices due to exchange rate fluctuations. Wherever possible we will endeavour to contact you and allow you to make full payment to avoid an increase due to exchange rate fluctuations, however we cannot guarantee that this will be possible. If we receive any increase in prices for services, these increases may be passed on even after final balance has been received.

**3. CANCELLATION BY YOU:** If you cancel your trip, land and air cancellation fees apply. The fee is determined by the date that we receive written notification of your cancellation. Fees are as follows: Days before departure: More than 65 days: loss of deposit, 65 days or less: 100% of total booking cost. Depending on your reason for cancelling, charges may be recoverable by you under your insurance policy. **CANCELLATION BY US:** Our tour departures are subject to minimum numbers being obtained. We reserve the right to cancel the tour if minimum numbers are not achieved within 60 days of the scheduled departure date. We will advise anyone affected no later than 60 days prior to departure and in this case all monies paid to us by you will be refunded except any payment for travel insurance. No responsibility is taken by us for any costs incurred for goods or services purchased by you independently for this tour. These costs might include, but are not limited to, costs imposed by an airline on cancelled advance purchase airline tickets.

**4. EVACUATION:** In the unlikely event that you are evacuated from the trek for any reason, all costs associated with the evacuation are your expense. Costs include, but are not limited to, evacuation costs by helicopter or fixed wing aircraft, medical expenses, doctors fees, additional accommodation and transport. From the moment you leave the trek itinerary, any meals, accommodation or services provided at the evacuation point are at your expense. No refunds are given for unused services.

**5. ACCEPTING INHERENT DANGERS:** You understand and accept that your proposed tour may expose you to inherent dangers. This tour is physically and mentally challenging. Only people in good physical and mental condition should undertake this tour. Ekno Travels strongly advises and recommends that you check with your doctor and ensure that your health is sound and you are able to undertake a rigorous training programme as necessary. You must accept that you may be travelling through a remote area where outside assistance may be delayed or unavailable if an unforeseen event occurs. This may be due to medical, weather or political situations and may affect you or other members of the group. You must understand and accept that a medical emergency in any area may be life threatening and by completing this booking form you accept these potential adverse and unfavourable conditions and potential life threatening situations as your choice. You agree that Ekno Travels staff have answered, in a forthright manner, all questions you may have asked regarding all aspects of your travels, in particular, questions regarding Health, Fitness, Physical and Mental challenges and risks.

**6. LIABILITY RELEASE AND RESPONSIBILITIES:** Ekno Travels will always endeavour to act with due care and skill. Where Ekno Travels utilise Services Providers, Ekno Travels is not responsible for the acts and omissions of these Service Providers, including tour guides, for any loss, damage or expense, including loss of money paid in advance which you may incur as a consequence of the acts, omissions and negligence of others. As soon as possible on receipt of your completed booking form and deposit, you will be sent with your Confirmation Pack, an 'Indemnity & Release Form', This must be read, understood, signed and scanned, returned by email.

**7. YOUR HEALTH AND FITNESS:** We strongly recommend a visit to your doctor immediately to determine if you have any health issues that may prevent you from participating in this holiday. You must ask your doctor about current inoculation requirements. If you have a completed Medical Questionnaire, some clients, in particular those with pre-existing medical conditions may be asked to obtain a clearance from their doctor as to their ability to undertake your travels. If you are aged 60 years or over at time of trip departure, you will be sent a medical clearance form which must be signed by a doctor. We reserve the right, at our discretion, to cancel any booking and refund any monies paid. During your tour you are under the authority of your tour leader who has authority to determine your suitability to continue with your tour.

**8. MINORS:** Acceptance of a minor on a trip is strictly at the discretion of Ekno Travels. In most cases we are happy to accept minors. Please enquire.

**9. USE OF PHOTOS:** You agree that Ekno Travels may use images of you taken during your trip without recourse to you and without compensation to you. The images will be for marketing and promotional purposes only and the selected medium will be at Ekno Travels discretion.